

WARRANTY SERVICE/ PARTS REQUEST FORM

Submitted

This is a new service request This is a request for parts

SR NUMBER

My name is

My phone number is

My email address is

My fax number is

I am the... Installer **(Complete Section 1, 2 and 4)**
(tick applicable) Service Technician **(Complete Section 1, 3 and 4)**
 End User **(Complete Section 1 and 4)**

SECTION 1 - PRODUCT INFORMATION

Model Serial Date of Install

Reported Fault

Part(s) Required?

SECTION 2 - INSTALLER

Company Name

Address

Suburb State Post Code

DELIVER PARTS TO...

Installer

SECTION 3 - SERVICE COMPANY

Company Name

Address

Suburb State Post Code

OR

Service Company

SECTION 4 - END USER

Customer Name

Address

Suburb State Post Code

Best Contact No.

Special Requirements?

TEMPERZONE AIR COOLED SYSTEMS 27KW AND UNDER

Approved and Accredited Installers: 5 years parts and labour, 5 years on compressor
Trade: 1 year parts and labour, 5 years on compressor

TEMPERZONE WATER COOLED UNITS (COMPLETE RANGE)

Approved and Accredited Installers: 1 year parts only, including compressor
Trade: 1 year parts only, including compressor

TEMPERZONE AIR COOLED SYSTEMS 27KW AND OVER (COMMERCIAL)

Approved and Accredited Installers: 1 year parts only, including compressor
Trade: 1 year parts only, including compressor

HITACHI

Domestic Install: 5 years parts and labour
Commercial Install: 1 year parts only, 5 years on compressor