



Australian for air conditioning™

### WARRANTY REQUEST FORM

Please return this completed form to:  
**Phone:** 1800 119 229  
**Fax:** (02) 8814 4061  
**Email:** [service@actronair.com.au](mailto:service@actronair.com.au)  
**Incomplete forms will be returned**

#### Company Requesting Warranty Service

Company Name: \_\_\_\_\_ Contact Person: \_\_\_\_\_

Company Address: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Company Phone No.: \_\_\_\_\_ Company Fax No.: \_\_\_\_\_

Email Address: \_\_\_\_\_

**End User Details**                      **Commercial**                       **Domestic**

Breakdown Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone No: \_\_\_\_\_

Model No. Outdoor: \_\_\_\_\_ Serial No: \_\_\_\_\_

Model No. Indoor: \_\_\_\_\_ Serial No: \_\_\_\_\_

Date of Install: \_\_\_\_/\_\_\_\_/\_\_\_\_ Installer: \_\_\_\_\_

Fault Description: \_\_\_\_\_

Parts required: \_\_\_\_\_

Who will be attending?                      Company:                       Actron:

Location of Equipment:                      EVAP. (accessible)                       (Inaccessible)

COND (on ground)                       (on roof)

If condenser is on roof, are anchor points available?                      Yes                       No

*\* If evaporator, condenser or any componentry is inaccessible, charges will be applied for excess time on site.  
\* Travel outside metropolitan areas can occur charges  
\* Installation faults are chargeable*

**Please nominate action to be taken in the above events:**                      (please tick)

- 1. Call from site to get approval prior to carrying out any repairs                      \_\_\_\_\_
- 2. Charge Installer                      \_\_\_\_\_
- 3. Do not proceed with any further repairs                      \_\_\_\_\_
- 4. Consult any charges with end user                      \_\_\_\_\_